

Clicker 7 Installation Instructions

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Registration

Ensure your Clicker 7 serial number is registered at activate.cricksoft.com.

This will allow you to manage your licenses and enable us to locate your serial number if it becomes lost in future.

Remove old Clicker versions

We recommend uninstalling all old Clicker versions first.

To help remove old Clicker versions from a network, you can use the **UninstallClicker** utility from our website: www.cricksoft.com/support.

Please note: if you purchased an upgrade to Clicker 7, you are no longer licensed to use previous Clicker versions.

Install to a standalone computer

1. Insert the Clicker 7 DVD into your computer and run **Setup.exe**.
Alternatively, download the latest version from:
download.cricksoft.com/clicker7/clicker7.exe
2. Choose **Install Clicker on this computer** and click **Install**.
3. When prompted, provide your **serial number** (back of the DVD case).
4. Follow the on-screen instructions.

Install to computers on a network

1. Create two network shares:
 - One for the **MSI package** to be generated to.
 - One to be the **Shared Clicker Files** folder (the default save location in Clicker 7).
Mapped drives or hidden shares(\$) are not recommended.
2. Insert the Clicker 7 DVD into your server and run **Setup.exe**.
Alternatively, download the latest version from:
download.cricksoft.com/clicker7/clicker7.exe
3. Choose **Install to computers on the network** and click **Install**.
4. When prompted, provide your **serial number** (back of the DVD case).
5. When prompted, provide **UNC paths** to your two network shares from Step 1.
6. Before Clicker 7 can be used on each computer, it must be **activated**.
By default, activation happens automatically over the Internet **during client installation**.
If your network has a **proxy server**, click **Proxy Settings** to supply the details.
7. When the network setup finishes, it generates an **MSI package** at your chosen location.
You can then do one of the following:
 - Deploy it to computers using **Windows Group Policy** or similar.
 - Install via command line, e.g. **msiexec /qn /i \\servername\sharename\Clicker7-en.msi**
 - Install manually by browsing to it from a computer and running **Clicker7-en.msi**.

Deploying to an RM CC3/CC4 network

1. Insert the Clicker 7 DVD into your server and run **Setup.exe**.
Alternatively, download the latest version from:
download.cricksoft.com/clicker7/clicker7.exe
2. Choose **Install to computers on the network** and click **Install**.
3. When prompted, provide your **serial number** (back of the DVD case).
4. Before Clicker 7 can be used on each computer, it must be **activated**.
By default, activation happens automatically over the Internet **during client installation**.
If your network has a **proxy server**, click **Proxy Settings** to supply the details.
5. When the network setup finishes, it generates an **RM CC3 package** in:

D:\RMNetwork\RMMManage\Packages\Applications\Clicker

and creates a populated **Shared Clicker Files** folder in:

D:\RMDelivery\Group Resources\Shared Documents\Clicker
6. **For CC4 networks:** in the RM Management Console, open the **File** menu, hover over **Import** and choose **Package**. Choose **Community Connect 3 package** and browse to the location of the Clicker 7 CC3 package.
7. Add the Clicker 7 shortcut in **Program Sets**.
8. Assign the Clicker 7 package to computers using the RM Management Console.

Installing to a system image

If you deploy a system image containing Clicker 7, it will still be necessary to activate Clicker 7 on each computer.

1. Perform **Steps 1-5** in **Deploying to a Windows network**.
2. In **Step 6**, **disable** the automatic activation.
3. Once the MSI package is generated, install it to your system image.
4. Deploy your system image to computers.

Clicker 7 can be activated via command line. To learn how, search our support site for **command**:
www.cricksoft.com/support

Thin clients / Virtual desktops

To use Clicker 7 on a thin client / virtual desktop system, you must have a **OneSchool Site License** of Clicker 7.

Managing licenses

To move a license from one computer to another, visit the **License Management** page at:
activate.cricksoft.com

Contact Support

To contact Support, visit:
www.cricksoft.com/support/contact-support.aspx